

Sunday June 9 th											Sunday June 9 th																																		
08:30-17:00		Registration																			Registration		08:30-17:00																						
09:00-13:30		Young Scholars Workshop, Q006 Quinn School of Business																			Young Scholars Workshop, Q006 Quinn School of Business		09:00-13:30																						
09:00-13:00		EurOMA Board Meeting, Q233 Quinn School of Business																			EurOMA Board Meeting, Q233 Quinn School of Business		09:00-13:00																						
13:00-14:00		Brown Bag Lunch to be picked up in Quinn School of Business																			Brown Bag Lunch to be picked up in Quinn School of Business		13:00-14:00																						
14.00-15.00		Opening Keynote Address: Mark Pagell, Chair in Global Leadership and Professor of Sustainable Supply Chain Management at University College Dublin (Theatre L, Newman Building, Arts Block)																			Opening Keynote Address (Theatre L, Newman Building)		14.00-15.00																						
15.00-15.30		Tea/Coffee Break, Quinn School of Business																			Tea/Coffee Break, Quinn School of Business		15.00-15.30																						
Room		Q005		Q006		Q007		Q009		Q010		Q011		Q012		Q013		Q014		Q015				Q106		Q113		Q114		Q115		Q116		Q117		Q118		Q119		Q201		Q233		Room	
Topic		Sustainability in Operations and Supply Chain Management 1		Sustainability in Operations and Supply Chain Management 2		Operations Management in Regional Economies 1		Supply Chain Management 1		Supply Chain Management 2		Managing Inter-firm Relationships in Supply Chains 1		Innovation, Product and Service Development 1		Operations Improvement, Growth and Recovery from Recession 1		SPECIAL SESSION: Operations Management and the Performing Arts		SPECIAL SESSION: Teaching Service Operations Management				Behavioural Operations 1		Logistics Management and Physical Distribution 1		Healthcare Operations Management 1		Operations Strategy 1		Lean and Agile Operations 1		Service Operations Management 1		Servitization 1		Global Operations and Strategic Sourcing 1		Operations Risk Management and Resilience 1		Project Management 1		Topic	
Chair		Kiran Fernandes		David Johnston		Martin Land		Rob Klassen		Chee Yew Wong		Lars Bengtsson		Juliana Hsuan		Lucy Mc Carthy		Katrin Dreyer-Gibney		Mark Davis				Cathal Brugha		Teresa Betts		Amr Arisha		Istvan Jenei		Par Ahlstrom		Elcio Mendonca Tachizawa		Matthias Holweg		Jaume Ribera		Kirstin Scholten		Jack Merdith		Chair	
15.30-17:00		SUS-27 The Influence Of The Sustainability Agenda On Supplier-Buyer Collaboration: An Empirical Study Applying The VOP/ OPP Methodology, Liliyana Makarova Jersfeldt, Brian Vejrum Wæhrens		SUS-1 The Mediating Role Of Cross-Functional Collaboration On The Relationship Between Stakeholder Pressures And Firm’s Adoption Of Green Practices, Anwar Al Sheyadi, Dr. Luc Muyldermans, Dr. Katri Karjalainen		REG-1 Certification Maturity As A Diffusion Factor For Management Systems Integration, Merce Bernardo, Katerina Gotzamani, Maria Gianni		SCM-1 Enhancing Halal Food Integrity Through Supply Chain Integration, Mohd Helmi Bin Ali, Kim Hua Tan, Kulwant Pawar		SCM-11 Refining A Tool To Prioritize Environmental Scanning For Sustainable Supply Chains: A Focus Group Approach, Nathalie Fabbe-Costes, Christine Roussat		REL-8 Rethinking Supply “postponement” & “speculation”, Per Engelseth, Hamid Jafari		IVN-15 Addressing The Gap Between Manufacturers’ Sustainability Intentions And Effective Sustainable Product Development: The Big Themes Framework, Kristian Peters, Alex Alblas, Hans Wortmann		IMP-1 Action Research As A Methodology To Reinforce The Contribution Of The OM Research In The Firms’ Competitiveness: Analysis Of Chairs In Spanish Universities, Jose Alfaro, Lucia Avella		How does Aristotle (the ultimate Operations Manager and a wise old man who lived twenty-five hundred years ago) hold the key to unlocking a stagnant modern nation? Terry McMahon		This workshop introduces many well accepted service concepts and demonstrates how they are applied to the design of a service operations course with the goal of co-creating value with the students		Discussant: Chris Voss		BEH-1 Heuristics Vs. Biases In S&OP: An Insight Into The Decision Making Process Of Emotionally Involved Planners, Valeria Belvedere, Paul Goodwin		LOG-1 Sequential Decision-Making Schemes In Inventory And Transportation Environments, James Bookbinder, Marc Coulombe		HOM-19 Optimizing A Healthcare Service Network: Hip And Knee Replacement Cases, Antti Peltokorpi, Paulus Torkki, Miika Linna, Paul Lillrank		STR-1 Vertical Integration As A Strategic Response To An Economic Crisis, Emmanuel D. Adamides, Christos D. Tsinopoulos		LEA-14 Lean As A Business Process Change-Challenges To Implementation, Anna Rymaszewska		SOM-11 Design Of An Information E-Service From An Operations Management Perspective, Maria J. Oltra, M. Luisa Flor, Paul Coughlan		SRV-1 Servitization As Management Innovation - Strategic Choice Or Fad?, Emil Ackerman, Otto Thitz, Essi Huttu, Miia Martinsuo		GLO-1 Manufacturing Offshoring Strategy: Motivations And Performance Impacts, Rebecca Arkader, Mariana Miguens Itsjahy, Otavio Figueiredo		RSK-1 Recovery From Supply Chain Disruptions: An Attribution Approach, Emma Brandon-Jones, Christoph Bode, Sinead Roden, Brian Squire		PRJ-1 The Systemic Contract Measuring How Effective Contract Rules Are In Organizing Complex Projects, Maria Kapsali ,Jens Roehrich, Nigel Caldwell		15.30-17:00	
		SUS-28 The Effect Of Supplier Relationship Management (srm) Practices On Exchange Cost When Going Green, Sonia Lo		SUS-44 Sustainability As A Driver Of Industrial Business Models: Learning From Three Italian Cases, Paolo Taticchi, Flavio Tonelli, Samuel W. Short		REG-2 Developing Manufacturing Capabilities In Central And Eastern Europe – The Sand Cone Model Revisited, Stefan Gold, Reinhold Schodl, Gerald Reiner		SCM-31 A Study On Supply Chain Risk Management In The Brazilian Automotive Industry, Silvio Pires, Marco Weinstock, Guilherme Andrade		SCM-12 An Approach For The Valorization Of Competitive Intelligence Practices In SME Supply Chains, Pierre Fenies, Norbert Lebrument, Frederic Gautier		STR-17 The Hybrid System of ERP and Informality: Opportunities and Hazards, Yucan Wang, Dr. Andrew Greasley		IVN-16 Building New Product Advantage Within Inter-Firm NPD Projects: The Role Of Firm Selection, Supplier Technology, And Absorptive Capabilities, Antony Potter, Benn Lawson, Beverly Tyler		IMP-6 SMEs And Supply Chain Partners: An Organisational Learning Perspective, Rupert L. Matthews, Bart Mac Carthy, Christos Braziotis		BEH-2 Ambitious Design Goals And Stretched Resource Allocation - An Experimental Investigation Of Innovation Biases, Jaime Castañeda, Paulo Goncalves, Nitin Joglekar				LOG-3 “Packaging Logistics” For Improving Efficiency And Sustainability In Supply Chain. Results Of A Study In The Frozen Products Sector, Jesus Garcia Arca, A. Trinidad Gonzalez-Potela Garrido, J. Carlos Prado-Prado		HOM-23 A New HTA Process For The Introduction Of New Technologies In Healthcare Delivery Systems: Operational Issues And Solutions, Giovanni Radaelli, Emanuele Lettieri, Cristina Masella, Michele Tringali		STR-14 Unrelated Diversification And Synergy: How Manufacturing And Service Firms Can Integrate And Leverage For Mutual Success, Ian Stuart		LEA-2 Improvement And Innovation In World-Class Manufacturing. A Dynamic Capability Approach, Andrea Furlan, Andrea Vinelli		SOM-12 Customer Co-Production And Process Technology: Improving Service Efficiency And Effectiveness In The Public Sector, Stephen Pearce, Roger Maull, Andi Smart		SRV-11 Service Strategy Transition – Product And Service Offerings In Medical Devices, Ivan Velikanov, Mairi Macintyre, Jannis Angelis		GLO-2 A Systemic Approach To Counterfeiting, Factory Overruns, And Other Types Of Illegitimate Trade In The Fashion Supply Chain, Iolanda Damato, Thanos Papadimitriou		RSK-2 Developing Resilience Capability: Statistical Evidence From A Critical Incident Study, Mandar Dabhiikar, Seyoum Eshetu Birkie, Matti Kaulio		PRJ-2 Impact Of Project Portfolio Management On Organizational Performance, Marisa Padovani, Marly M. Carvalho							
		SUS-29 How To Integrate Lean Manufacturing And Sustainability: The Role Of Organisational Responsibility And Worker Commitment, Annachiara Longoni, Raffaella Cagliano		SUS-3 Sustainable Supply Chain Management: Achieving Optimal Performance And Outcomes, Anthony Alexander, Helen Walker		REG-3 Helping SMEs To Move To High Value Manufacturing: Re-Energising Manufacturing In Developed Economies, Jill MacBryde, Steve Paton		SCM-26 Exploratory Analysis On The Relationship Between Strategy And Processes In Supply Chains: Evidence From Japanese Manufacturers, Mikihisa Nakano		SCM-22 How Electric Car Manufacturing Transforms Automotive Supply Chains, Florian Klug		REL-3 A Method For Customer-Driven Purchasing, Jenny Backstrand, Eva Johansson, Joakim Wikner		IVN-4 Organisational Climate, Openness To Innovation And Employees’ Innovative Work Behaviour: An Analysis In Healthcare Setting, Daniela Carlucci, Giovanni Schiuma, Matteo Mura		IMP-3 Systemic Process Innovation: Leveraging Tacit Knowledge From The Shop-Floor, Lawrence Dooley, Claire Gubbins, Grainne Kelly		BEH-3 Manufacturing Strategy In A Behavioral Operations Perspective: The People Dimension, Nina Edh, Arni Halldorsson				LOG-4 Designing Internal Logistics Systems Fit For The Future, Anna Granlund		HOM-24 What Drives Emergency Department Patient Satisfaction? An Empirical Test Using Structural Equation Modeling, Christian Michel Sørup, Peter Jacobsen		STR-3 Linking Strategic Integration Activities, The Knowledge-Creation Process, And Manufacturing Competitive Capabilities And Performance, Alejandro Bello, Javier Merino Diaz De Cerio, Jose Antonio Dominguez Machuca		LEA-3 Lean Management Systems Adoption And Financial Performance: A Multiple Method Applied Analysis, Fabrizio Gerli, Arnaldo Camuffo		SOM-13 A Methodology For The Design Of Multichannel Service Processes, Rui Sousa, Marlene Amorim, Guida Pinto, Ana Magalhães		SRV-3 Made To Serve: A Model Of The Practices And Technologies Within Operations That Enable Servitization, Tim Baines, Ben Clegg		GLO-3 Global Product Development: An Attempt At Harmonising The Research Effort, Zaza Hansen, Steve Simplay		RSK-12 Is Ignorance Bliss? Supply Chain Vulnerability And Risk Management Practices In The Netherlands, Boyana Petkova, Sander De Leeuw, Robbert Janssen		PRJ-3 Confronting Uncertainty: Perceptions And Practices Of Project Managers In Safety-Critical Industries, Fiona Saunders, Andrew Gale, Andrew Sherry							
17:00-19:00		Welcome Reception: Quinn School of Business																			Welcome Reception: Quinn School of Business		17:00-19:00																						

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Quinn School of Business, UCD											Quinn School of Business, UCD										
Room	Q005	Q006	Q007	Q009	Q010	Q011	Q012	Q013	Q014	Q015	Q106	Q113	Q114	Q115	Q116	Q117	Q118	Q119	Q201	Q233	Room
Topic	Sustainability in Operations and Supply Chain Management 3	Sustainability in Operations and Supply Chain Management 4	Performance Measurement & Management 1	Supply Chain Management 3	Inventory Management 1	Managing Inter-firm Relationships in Supply Chains 2	Innovation, Product and Service Development 2	Managing Change in Operations 1	E-business and Operations 1	SPECIAL SESSION: Teaching OM - Part 1	Behavioural Operations 2	Technology Management in Operations 1	Healthcare Operations Management 2	Operations Strategy 2	Lean and Agile Operations 2	Service Operations Management 2	Empirical Research in Operations Management 1	Reliability and Maintenance 1	Operations Risk Management and Resilience 2	Sales & Operations Planning 1	Topic
Chair	Sinead Roden	Elisa Perin	Gerard Reiner	Frank Wiengarten	Attila Chikan	Arni Halldorsson	Giovanni Perrone	Brian Wæhrens	John Hopkins	Janet Godsell	Nathalie Fabbe-Costes	Rory O'Shea	Urban Wemmerlov	Thomas Harrington	Damien Power	Maïke Scherrer	Dmitrij Slepniov	Lawrence Dooley	Atanu Chaudhuri	Sean de Burca	Chair
09:00-10:30	SUS-15 The Impact Of Stakeholders' Pressure In Sustainability Practices In Operations Management, Vitor Fabian Brock, Iuri Gavronski	SUS-14 Investigating The Effect Of Situational Strength On Sustainable Supply Chain Relationships, Samir Dani, Roman Buck	PER-4 Green Performance Map: Visualizing Environmental KPIs, Martin Kurdve, Magnus Wiktorsson	SCM-30 Supply Chain Risk Management: A Case Study In The Mango Exportation Chain, Susana Pereira, Josue Ferreira Neto	INV-2 Is Toyota Really Just-In-Time? : Building Planning Control Capability, Takahiro Tomino, Youngwon Park	REL-7 Supply Chain Relationship Strategy, Human Resource Strategy And Performance, Sophie Claye-Puaux, Mary Eileen Graham, Marie Koulikoff-Souviron	IVN-12 Users As Service Innovators: Evidence From Banking To Healthcare, Pedro Oliveira	CHG-1 Implementing Systematic Personnel Participation For Increasing Competitiveness. An Empirical Model In Service Sector, Jesus Garcia Arca, J.Carlos Prado-Prado, Arturo J. Fernández-González	EBO-1 Does Gender Introduce Bias In The Loyalty Of E-Consumers Of Travel Agencies?, Merce Bernardo, Josep Llach, Frederic Marimon, Maria Del Mar Alonso-Almeida	Setting the scene: Jaume Ribera	BEH-4 Examining Evolved Practice In Production Planning And Control And Its Implications For Collaborative Planning, Jane Guinery	TMO-1 The Management Of University-Industry Collaboration By University Scientists: A Dynamic Approach, Teh-Yuan Chang	HOM-3 The Role Of Process Improvement In Healthcare: A Case Study Of A Large Irish Hospital, PJ Byrne, Vikas Kumar, Malcolm Brady	STR-12 Prerequisites For Profitable Spare Parts Production In The Automotive Industry, Marco Semini, Erlend Alfnes	LEA-1 Lean Systems Engineering: Evidence From Astrophysical Projects, Valeria Belvedere, Luca Stringhetti	SOM-10 Understanding Customer Complexity In Component Suppliers' Industrial Service Development, Mika Ojala	EMP-1 Servicescape In Sports: Levels Of Fan Satisfaction In A UK Rugby League Club, David Bamford, Benjamin Dehe	MNT-3 Offshore Wind Power At Rough Sea - The Need For New Maintenance Models, Kristian R. Petersen, Erik Skovmadsen, Arne Bilberg	RSK-10 A New Approach To Risk Assessment Based On Systems Thinking, Elliott Parsons, Edward Goddard, Leroy White, David Seabrooke-Spencer	SAL-1 Aligning Demand And Supply In The Fresh Food Industry Through Sales And Operations Planning, Linea Kjellsdotter Ivert, Iskra Dukovska-Popovska, Riikka Kaipia, Anna Fredriksson, Mats Johansson, Heidi Carin Dreyer	09:00-10:30
	SUS-19 Building Credibility Into Sustainable Supply Chains: Toward A Conceptual Framework, Jury Gualandris, Robert Klassen, Stephan Vachon, Matteo Kalchschmidt	SUS-16 Time Based Strategies For The Reverse Supply Chain, Chiara Gobbi	PER-6 The Effect Of Factory Floor Productivity Improvements On Operational Performance Metrics, Robin Sundqvist, Richard Hedman, Peter Almström, Anders Kinnander	SCM-2 Scenario-Based Supply Chain Risk Management To Avoid Drug Shortages Caused By External Threats In The Pharmaceutical Supply Chain, Andreas Aschenbruecker, Michael Loscher, Sabine Troppens	INV-3 Determining the Variant mix during ramp-up in the Automotive Industry, Sina Wochmer, Martin Grunow, Thomas Staeblein, Raik Stoltetz	REL-1 The Effects Of Mutual Dependence And Joint Action In Buyer-Supplier Relationship On Quality Of Supplies: The Moderating Role Of Power Asymmetry, Zainab Al-Balushi	IVN-13 Innovation Management Practices And Firm's Innovation Outcome: A Study On High-Technology Firms, Maria J. Oltra, M. Luisa Flor, Francisco Gimeno	CHG-2 Cost Management For Changeable Production Systems - A Simulation-Based Approach, Marcel Gebhardt	EBO-2 Exploring The Impact Of e-Commerce Adoption In The Fashion Industry, Laura Macchion, Antonella Moretto, Federico Caniato, Maria Caridi, Pamela Danese, Andrea Vinelli	TCH-1 Exploring Supply Chain Related Graduate Programmes In The UK: A View On Their Structure, Content And Learning Approaches, Aristides Matopoulos, Chris Owen, Panos Vlachopoulos	BEH-7 Creative Employee Engagement: A Path Of Sustainable Operations Improvement, Chris Milner, Tammie Sinha	TMO-2 A Framework For Measuring Open Innovation Maturity Levels, Stuart MacKinven, Jillian MacBryde, Beverly Wagner	HOM-20 Becoming Green! Pressures And Barriers For The Adoption Of Environmental Sustainability Strategies In Italian Hospitals, Marta Pinzone, Emanuele Lettieri, Cristina Masella	STR-2 Operations Strategy Formation As Social Practice, Emmanuel D. Adamides	LEA-15 Continual Improvement And The Underlying Management Signalling Systems, Roy Stratton	SOM-8 Mobilizing Management Controls In The Modularization Of Service Process Architecture, Thomas Frandsen	EMP-2 How Collaborative Is Empirical Research In Supply Chain Risk Management: Review And Perspective, Seyoum Eshetu Birkie, Abraham B. (Rami) Shani, Paolo Trucco	MNT-2 An Empirical Study Of Commonality In Rolling Stock Maintenance Operations, Jorge Eduardo Parada Puig, Sipke Hoekstra, Leo Van Dongen	RSK-11 The Role Of Procurement In Creating A Resilient Supply Chain, Carla Roberta Pereira, Martin Christopher, Andrea Lago Da Silva	SAL-2 Sales And Operations Planning In The Process Industry, Sayeh Noroozi, Joakim Wikner	
	SUS-20 Towards A Sustainable Supply Chain Design In The European Automotive Industry, Hans-Otto Guenther, Matthias Kannegiesser	SUS-39 The Causes Of Stockouts: A Multivariate Data Analysis Approach, Mauro Sampaio, Fernando Aguiar	PER-7 Factors Influencing Performance Measurement System Implementation, Andrew Taylor, Margaret Taylor	SCM-33 Understanding The Constraining Impacts Of Product Attributes On Value Chain Configuration And Dispersion, Rasha Rezk, Jagjit Singh Srail, Peter Williamson	INV-1 Lean Management Concepts For A Holistic Approach To A Robust Distribution Of Finished Vehicles, Manuel Klennert, Christian Schwede	REL-9 How Third Actor Logistics Provider Contributes To A Business Relationship Initiation, Luis Ferreira, Joao Menezes	IVN-19 Organizing Specialty Competence In Product Development - The Case Of Robust Design Methodology, Vanajah Siva, Ida Gremyr	CHG-5 Knowledge Creation At An UK-Based Manufacturing Plant In The Context Of A Quality Improvement Project: An Action Research Approach, Leonardo Marques, Aakash Praveen Yammiyavar	EBO-6 Managing ERP Systems And Collaborative Enterprise Governance: A Dynamic Enterprise Reference Grid For ERP Information Systems, Yi Wan, Benjamin Clegg	TCH-3 Ipsative-Reflective Case Teaching In Operations Management: A Trick From Across The Boundary, Steve New, Alastair Nicholson	BEH-8 Exploring The Link Between Employee Environmental Motivation, Behaviour And Environmental Operations Performance, Kate Thirlaway, Alistair Brandon-Jones	TMO-3 Diffusion Of RFID In The UK Logistics Sector Using Technology Acceptance Perspective, Ramakrishnan Ramanathan, Usha Ramanathan	HOM-18 Improving Healthcare Delivery Using Discrete Event Simulation In Change Management, Peter O'Neill, Ian Gibson, Joanne Egan	STR-6 Classification Of Production Systems For Construction: A Multiple Case Study, Henric Jonsson, Martin Rudberg	LEA-8 Value Adding Waste - Refining The Method Of Value Stream Mapping, Kenneth Brinch Jensen	SOM-9 Professional Service Firms: Service Operations Of Consulting Companies, Maria Hammarström, Jannis Angelis	EMP-3 Product Defects Are Not Created Equal: Prioritizing Process Improvements, Giuseppe Catenazzo, Marcel Paulissen	MNT-1 Outsourcing Maintenance – Not Always A Good Idea?, Lars Bengtsson, Lennart Soderberg	RSK-13 Supply Chain Risk Management Implementation: An Empirical Analysis Within The Medical Technology Industry Sector, Meike Schroeder, Max Feser, Wolfgang Kersten	SAL-3 Sales And Operation Planning In Austria'S Economy: An Analysis On Integrated Planning And Opportunities To Foster Good Planning Practices, Gerald Schönwetter, Maximilian Gruber	

Monday 10 th June											Monday 10 th June											
10.30-11:00											Tea/Coffee Break, Quinn School of Business											10.30-11:00
Room	Q005	Q006	Q007	Q009	Q010	Q011	Q012	Q013	Q014	Q015		Q106	Q113	Q114	Q115	Q116	Q117	Q118	Q119	Q201	Q233	Room
Topic	Sustainability in Operations and Supply Chain Management 5	Sustainability in Operations and Supply Chain Management 6	Operations in the Public Sector 1	Supply Chain Management 4	Supply Chain Management 5	Managing Inter-firm Relationships in Supply Chains 3	Innovation, Product and Service Development 3	Managing Change in Operations 2	Information Systems in Operations 1	SPECIAL SESSION: Teaching OM - Part 2		Behavioural Operations 3	Logistics Management and Physical Distribution 2	Healthcare Operations Management 3	Operations Strategy 3	Lean and Agile Operations 3	Service Operations Management 3	Empirical Research in Operations Management 2	Global Operations and Strategic Sourcing 2	Operations Risk Management and Resilience 3	Operations Improvement, Growth and Recovery from Recession 2	Topic
Chair	Dirk Pieter Van Donk	Pamela Danese	Joanne Meehan	Mats Johansson	Prakash Singh	Marie Koulikoff	Ann Ledwith	Andrew Taylor	Ben Clegg	Janet Godsell		Martin Grunow	Margaret Taylor	Vikram Bhakoo	Eleni Karfaki	Roy Stratton	Hans-Otto Guenther	Rebecca Arkader	Louis Brennan	Frank Wiengarten	Jill MacBryde	Chair
11:00-12:30	SUS-12 Sustainable Supply Chain In The Food Industry: Drivers, Practices, And Performance, Federico Caniato, Marika Arena, Raffaella Cagliano, Maria Caridi, Antonella Moretto, Annachiara Longoni	SUS-46 The Roles Of Supply Chain Integration In Greening The Supply Chains: A Survey Of Thai Manufacturers, Chee Yew Wong, Rachata Suansawat	PUB-6 Operationalizing Lean In Services: Rediscovering Service Blueprinting, Zoe Radnor, Stephen Osborne	SCM-24 How Resiliency Along With Leanness And Agility, Affects Operational Performance Outcomes, Maryam Lotfi, Mohan Sodhi, Canan Kocabasoglu-Hillmer	SCM-10 Supply Chain Flexibility For Additive Manufacturing, Daniel Eyers, Andrew Potter, Jonathan Gosling, Mohamed Naim	REL-4 Strategic Responses To Power Dominance In Inter-Dependent Buyer-Supplier Relationships: A Weaker Player's Perspective, Marko Basti, Farooq Habib, Colin Pilbeam	IVN-14 Impact Of Innovative Organisational Concepts Adoption On Manufacturing Firms' Performance, Iztok Palcic, Tomaz Kocijancic, Andrea Bikfalvi, Josep Llach	CHG-6 The Relationship Between Implementation Of Production Improvement Systems And Plant Performance, Torbjorn H. Netland, Kasra Ferdows	INFO-1 Exploring The Relationship Between Information System's Quality And Organisational Performance, Maria Argyropoulou, Dimitrios Koufopoulos, George Ioannou	TCH-4 Aligning Teaching And Assessment Methods In An Introductory Operation Management Course For A Better Learning, Gudmundur Oddsson		BEH-9 Retailer's Order Decisions: Experimental Results, Sebastián Villa Betancur, Paulo Gonçalves, Santiago Arango	LOG-6 A Study Of Location Routing Problem For Multiple Distribution Centres Considering Inventory Cost, Chikong Huang, Shang-Hung Wu	HOM-2 Evolutionary Patterns In Hospital Information Technology, Kenneth Boyer, Chris McDermott, Luv Sharma	STR-4 Are Best Manufacturing Practices Best Everywhere? The Effects Of Country Characteristics On Manufacturing Practices And Performance, Harry Boer, Krisztina Demeter, Levente Szász	LEA-11 Integration Of Lean Operation System And Everyday Low Price For Value Creation In Retail, Toru Noda	SOM-14 Service Triads In Information Intensive Services: Insights From The Insurance Sector, Martin Spring, Uday Apte	EMP-14 Forecasting Revisited: Difference In Forecasting Between MTS And ETO Manufacturing, Jasna Prester	GLO-4 The Configuration Of Global Production In Transnational Value Networks, Johannes Ixmeyer, Till Zupancic, Kai-Ingo Voigt	RSK-3 Mitigating Uncertainty For Industrial Service Operations: A Case Study With Three Aerospace Companies, Christopher Durugbo, Dr. John Ahmet Erkoyncu	IMP-4 IMSS Trends In Relation To Internationalization Of New Technology, Jan Frick, Murshid M. Ali	11:00-12:30
	SUS-18 Sustainability: The Key Role Of Suppliers' Performance And Trust, Jury Gualandris, Matteo Kalchschmidt	SUS-26 Ends Versus Means In Achieving Sustainable Operations: Case Studies On The Impact Of Managerial Values On Outcomes, David Johnston, Mark Pagell, Anthony Veltri, Rob Klassen	PUB-3 New Service Development As A Complex Adaptive System:Extending the Concept to the Publicly Funded University, Katrin Dreyer-Gibney, Paul Coughlan	SCM-25 Risk Management In The Textile Industry: A Cross-Firm And Cross-Supply Chain Study, Guido Jacopo Luca Micheli, Enrico Cagno, Enrico Mattiazzi	SCM-38 Supply Chain Strategies Beyond The Peak, Weihong Wang, Lars Bengtsson, Camilla Niss, Gunnar Herdin	REL-10 The Business Model And Supply Strategy: What Is The Connection Between Them?, Henrik Florén, Carmen Lee	IVN-20 A Framework To Determine The Strategic Buckets For Allocating Resources In The R&D Portfolio, Veronica M. O. Soares, Leonardo P. Santiago	CHG-7 Managing The Diffusion Of Change In Healthcare Operations: The Case Of Integrated Care Pathways, Giovanni Radaelli, Emanuele Lettieri, Cristina Masella	INFO-2 The Relationship Between IT Infrastructure Leveraging, Human Capital Management And Operational Sustainability, And Their Effects On Firm Performance, Jose Benitez-Amado, Francisco javier Llorens-Montes, Virginia Fernandez-Perez	TCH-2 Teaching Of Operations Management In Europe: Contents Analysis From Thenexom Survey Results, Antonio M. Moreno Moreno, Alfalla-Luque Rafaela, Jose A. D. Machuca		BEH-5 An Empirical Investigation Of Innovation System Practices And Work Environment Types In Service Firms, Rosa Mendonça, Anna Povoa, Pedro Oliveira	LOG-7 Lean Distribution Concept, Constructs And Practices, Amr Mahfouz, Amr Arisha	HOM-22 Lean Implementation Within The Public Healthcare Sector Through A Participative Methodology. A Case Study, J Carlos Prado-Prado, Ruth Fernandez-Perez, Mar Mosteiro-Añon	STR-5 Informing Business Strategy Through Extension Of The Multi-Organisational Service Network 'Concept Of Operations' Approach, Tomas Harrington, Jag Jit Singh Srai	LEA-7 Literature On Lean Strategy - Three Different Perspectives, Kenneth Brinch Jensen	SOM-15 Service Decomposition Logic; A Conceptual Analysis On Modularizing Service Offerings, Monique Van Der Laan, Manda Broekhuis, Marjolein Van Offenbeek	EMP-18 Analysis Of Innovation Capacity Of Brazilian Companies Producers Of Textiles And Apparel And Its Impact On Exporter Performance, Karine Silva, Joao Amato	GLO-11 Offshoring Practices Of Danish & Swedish SMEs - Effects On Operations Configuration, Dmitriy Slepnirov, Brian Vejrum Wahrens, John Johansen	RSK-4 Deriving A Research Agenda For Price Risk Management In Manufacturing Companies, Maria Christine Fischl	IMP-2 SC Performance, Value Creation And The Economic Crisis – An Empirical Assessment Of The European Automotive Industry 2002-2010, Marcus Brandenburg	
	SUS-11 Integrating An Environmental Perspective Into New Products Portfolio: a Challenge for the effectiveness of Ecodesign, Fabien Brones, Marly De Carvalho, Mario Salerno	SUS-4 Towards Sustainability Of Fisheries In The Food Retail, Isabel Almeida, Joao Manuel Vilas-Boas Da Silva, Kunaal Harjivan	PUB-2 Project Management Decision Structures And Why Public Sector Management Is Failing, Cathal Brugha	SND-4 The choice between supplier and integrator roles in solution provision networks, Max Finne	SCM-14 Towards A Contingency-Based Framework To Analyze Supply Chain Sustainability: Evidences From Three Supply Chains In The Coffee Industry, Marco Formentini, Stefania Boscarì, Pietro Romano	REL-6 Social Capital Perspective For Supply Chain Relationships, Rainer Eckehardt Breite, Sari Maenpaa	IVN-21 QFD As Engineering And Marketing Tool: A Case Study For A Brazilian Wheel Tractor Industry, José Roberto Tálamo, Caio César De Moraes, André Magalhães Martins Da Silva	CHG-8 Investigating Process Improvement Sustainability, Marek Szwecjczewski, Michael Sweeney, Michael Butler	INFO-3 Information And Communication Technology Diffusion In The Metal Industry: An Empirical Investigation, Stefano Bonetti, Andrea Pasotti	Reflections		BEH-6 The Impact Of High Performance Work Systems On The Perceived Work Load Of Employees – Two Cases From The Automotive And Metal-Working Industry, Martin Menrad, Thomas Wallner, Wolfgang Laskowski	LOG-9 Towards A Vision Of Goods Transport In 2040: Dealing With Volatility, Jack A. A. Van Der Veen, Dick A. Van Damme	STR-16 Knowledge Management In Clinical Research: An Assessment Of A Brazilian Reference Center, Guilherme Vaccaro, Vanessa Parzlaiff Brandolf, Debora Azevedo	STR-7 Operations Strategy Formation: Top-Down, Bottom-Up Or Both?, Yoon Hee Kim, Fabian J. Sting	LEA-9 Aligning Shop-Floor IT With Lean Operations, Ryusuke Kosuge, Andreas Ekblom, Pär Åhlström, Magnus Mähring	SOM-7 Exploring The Influence Of The Business Context On Service Recovery: Manufacturing Vs. Banking, Enrico Contiero, Andrea Vinelli	EMP-10 Relevance Above All: Knowledge Creation From Clinical Research In Operations Strategy And Management, Christer Karlsson	GLO-12 The Patent Literature As A Shortcut To Identify Knowledge Suppliers, Peder Veng Søberg	RSK-5 A Risk Management Perspective: Does Sex Matter?, Solange Hai, Frank Wiengarten	IMP-5 Process Improvement In Engineering Oriented SMEs: An Organisational Learning Perspective, Rupert L Matthews, Bart Mac Carthy, Christos Braziotis	
12:30-13:30	Lunch UCD Restaurant											Lunch UCD Restaurant										12:30-13:30

Conference Programme - All Sessions

Monday 10 th June											Monday 10 th June											
Room	Q005	Q006	Q007	Q009	Q010	Q011	Q012	Q013	Q014	Q015		Q106	Q113	Q114	Q115	Q116	Q117	Q118	Q119	Q201	Q233	Q272
Topic	Sustainability in Operations and Supply Chain Management 7	Sustainability in Operations and Supply Chain Management 8	Sustainability in Operations and Supply Chain Management 9	Supply Chain Management 6	Supply Chain Management 7	Managing Inter-firm Relationships in Supply Chains 4	Innovation, Product and Service Development 4	Managing Change in Operations 3	SPECIAL SESSION: Next Generation Manufacturing	SPECIAL SESSION: Meet the editors: reviewing for our top journals		Operations Planning, Scheduling and Control 1	Logistics Management and Physical Distribution 3	Healthcare Operations Management 4	Operations Strategy 4	Total Quality Management, Kaizen and Six Sigma 1	Service Operations Management 4	Empirical Research in Operations Management 3	Performance Measurement & Management 2	Operations Risk Management and Resilience 4	Purchasing and Procurement 1	Lean & Agile Operations 6
Chair	Renzo Akkerman	Edward Sweeney	Linda Hendry	Andrea Vinelli	Jose Machuca	George Onofrei	Christer Karlsson	Harry Boer	Louis Brennan	Mark Pagell		Jack van der Veen	Iztok Palcic	Taco Van der Vaart	Ann Vereecke	Barbara Flynn	Andy Neely	David Bamford	Federico Caniato	Steve New	Helen Walker	Sean de Burca
13:30-15:00	SUS-8 Supply Chain Collaboration For Sustainable Food Logistics: Lessons From The Field, Marko Bastl, Elisabeth M. Peters, Denyse Julien, Carlos Mena	SUS-5 Corporate Constitutionalization, Human Rights And Sustainable Supply Chains: Remarks On The 10 Biggest Brazilian Companies, Joao Amato Neto, Luca Fucci Amato	SUS-40 Working Around The Commodity Food Supply Chain: Embeddedness Versus Market-Based Solutions, Madeleine Pullman, Melea Press, Robin Wikoff	SCM-4 Identification Of The Main Parameters To Characterize Sustainable Enterprises As Suppliers, Guilherme Breier, Carla Ten Caten, Marcia Elisa Echeveste	SCM-7 Supply Chain Capability: Measurement Scale Development And Analysis Of Its Effects On Operational Performance, Pamela Danese, Thomas Bortolotti, Stefania Boscarì	REL-13 Opportunism In Supply Chains: An Empirical Assessment Of Governance Mechanisms And Performance Implications, Stefan Hoejmose, Jens Roehrich, Erin Loneragan	IVN-9 Is Incremental Innovation Enough To A Company Survive In The Fast Change Market Such As The Technological Market?, Celso Malachias, Luiz Carlos Di Serio, Augusto Vianna, Luciano Carvalho, Marcos Vasconcellos	CHG-3 Building The Four Core Business Processes: The Opcode, Jon Gosling, Yadam Reddy, Mohamed Naim, Denis Towill	This special session brings together a number of globally recognized experts to identify and assess the critical factors impinging on manufacturing both currently and into the future Kasra Ferdows, Margaret Taylor, Janet Godsell, Brendan Cannon, Jag Srai, Steffen Kinkel, Ruggero Golini	In this session the editors and senior editors at many of our leading journals will discuss what makes a good review in general as well as what is unique about reviewing for their journal. Ken Boyer – Past editor JOM Steve Brown – Editor IJOPM Daniel Guide – Editor JOM Robert Klassen – Senior editor JSCM Bartholomew MacCarthy – European editor IJPE	PLN-1 Implementation Of External Pull Systems – A Case Study In The Automotive Industry, Sara Algestam	LOG-5 Modeling Freshness Of Perishable Products As A Source Of Volatility Among Consumers And A Matter For Price Discrimination, Avi Herbon	HOM-25 From General To Specialty Hospitals: Assessing Specialization In Health Care Operations, Anna Svarts, Mandar Dabhlikar	STR-9 The Contextual Role For Manufacturing Strategy Formulation In Small And Medium-Sized Enterprises, Malin Löfving, Kristina Safsten, Mats Winroth	TQM-1 A Processual Analysis Of An Implementation Of Lean Six Sigma In A Manufacturing Medium-Sized Enterprise, Marcus Assarlind, Lise Aaboen, Martin Arvidsson	SOM-1 Arrival Variability The First Challenge, James Aitken, Ann Esain	EMP-17 Improving Operational Performance With Amt Through Internal And External Integration, Macarena Sacristan-Diaz, Jose Moyano-Fuentes, Pedro Garrido-Vega	PER-9 The Value Of Voluntary Sustainability Reporting - An Event Study In The Financial Services Industry, Aline Zingg, Gerald Reiner	RSK-6 Challenges And Risks In Global Distribution Networks, Anna-Majja Hietajärvi, Iris Karvonen	PUR-8 Supplier Development Programs With New Suppliers A Multi-Level Theoretical Framework, Jorge A. Rodriguez, Cristina Gimenez, Daniel Arenas	HOM-13 Outsourcing For Lean Healthcare: A Critical Review, Maria Cristina Machado Guimarães, Jose Crespe De Carvalho	
	SUS-9 The Role Of Environmental Management Practices On Environmental Management Performance And The Moderating Influence Of Plant Culture, Teresa Betts, Dennis Krumwiede	SUS-6 Managing Sustainable Transport Operations Via Main Logistics Parameters, Gerald Johannes Aschauer	SUS-36 How To Build Legitimacy Through Sustainable Supply Chain Management, Margherita Pero, Lucio Lamberti, Shan Chen	SCM-5 Arborescent Supply Chains: The Effect Of OUT Policies, Manfredi Bruccoleri, Salvatore Cannella, Roberto Dominguez, Manfredi Bruccoleri, Jose M. Framiñán	SCM-8 Dimensions And Antecedents Of A Robust Supply Chain Design: A Systematic Review, Christian F. Durach, Andreas Wieland	REL-2 Open Innovation And Absorptive Capacity As Factors For Managing Supply Chains: A Case Study Analysis In Suppliers Of Automotive Industry, Jose Alfaro, Szabolcs Sebrek, Hugo Zarco, M. Luisa Flor, Maria J. Oltra	CHG-4 Assessing Organization Readiness For Lean Implementation, Maneesh Kumar, Vignesh Murugan	PLN-2 Improving The Performance Of Manual Production Lines Through Deliberate Imbalance: The Sweet Spot, Tom McNamara			LOG-8 An Integrated Optimal Control Approach To Optimal Fare Pricing, Seat Inventory, And Fare Class Segmentation In Airline Industry With Demand Leakage, Syed Asif Raza	HOM-26 Myriad Conceptualizations Of Redundancy In Hospital Operations, Huay Ling Tay, Vikram Bhakoo, Prakash J. Singh	STR-10 The Effect Of Culture On The Relationship Between Manufacturing Strategy And Practices, Andrea Mazzoleni, Matteo Kalchschmidt	TQM-3 Six Sigma Implementation As Source Of Dynamic Capabilities Generation For Flexibility, Leopoldo Gutierrez, Vanesa Barrales-Molina, Javier Tamayo-Torres	SOM-2 The Role Of Installed Base Information In The Implementation Of Service-Led Business Models: An Empirical Investigation And A Literature Review, Andrea Alghisi, Nicola Saccani, Francesco Aggogeri	EMP-7 Studies Of Interfirm Knowledge Transfer In Strategic Alliances: A Review Of Ontology, Epistemology And Methodology, Qile He, Abby Ghobadain, David Gallear, Nicholas O'Regan	PER-5 Data Visualization In Public Reports Of Healthcare Quality – A Systematic Review Of Five Quality Registries, Marco Santos	RSK-7 Supply Chain Risk Management: An Exploratory Study In The Automotive And The Wind Power Industry, Wolfgang Kersten, Insa Mareen Wentle, Max Feser, Meike Schroeder	PUR-9 Performance Based Contracting: A Review And Conceptual Model, Konstantinos Selviaridis	EB0-7 System and Operational Effectiveness Alignment: the Case of e-Government in Saudia Arabia, Ricardo Santa		
	SUS-17 Motivations For A 'complete' Environmental Management, Javier Gonzalez-Benito, Gustavo Lannelongue, Oscar González-Benito	SUS-7 Identification Of Features Of Sustainable Development Affecting The Choice Of A Mobile Phone, Anu Bask, Merja Halme, Markku Kuula	SUS-47 Integrating Environmental Management Into The Supply Chains: A Systematic Literature Review And New Construct Development, Chee Yew Wong, Sakun Boon-Itt, Christina W.Y. Wong	SCM-6 A Contingent Resource View Of The Impact Of Data Accuracy And Advanced Analytics On Operational Performance, Bongsug (Kevin) Chae, Chenlung Yang, David Olson, Chwen Sheu	SCM-9 The Role Of Integration And Ordering Decisions On Supply Chain Disruption, Olatunde Durowoju, Hing Kai Chan, Xiaojun Wang	REL-16 Exploring The Interrelationship Between Business Process Management, Supply Chain Collaboration, Collaborative Advantage And Organizational Performance, Jiraporn Pradabwong, Christos Braziotis, James Tannock	IVN-17 Barriers In Communication Of An Innovation Strategy Between Strategic An Operation Level Managers, Jonas Rundquist, Robert Engberg	CHG-9 Mapping Project Management Competency At An Engineering Company, Silvia Takey, Marly Carvalho			PLN-3 Complicated Vs Complex Problems: Decision Support Tool To Enhance SKU Management In Food SMEs, Seamus O'Reilly, David Sammon	LOG-2 An Integrated Decision Support Framework For Assessing Food Supply Chain Risk Management Processes: A Food Retail Case Study, John Crowe, Amr Arisha	HOM-16 Extending Service Modularity: Exploratory Research in Mental Health Care, Bert Meijboom, Rutger Soffers, Jos Zaanen, Christina van der Feltz-Cornelis	STR-11 Patterns Of Manufacturing Practices And Their Impact On Manufacturing Capabilities, Tobias Schoenherr	TQM-4 Work System Innovation: Designing Improvement Processes With Generative Capacity, David Hansen, Niels Moller	SOM-3 Managing Reverse Flows In Service Supply Chains, Marlene Amorim, Vikas Kumar	EMP-6 Begging, Borrowing And Stealing: How Should Operations Management Scholars Apply Management Theory In Their Research?, Janet Godsell, Martin Pinar, Mark Johnson, Bethie Guo	PER-8 An Emerging Country Seeking A Position In The Semiconductor Global Supply Chain: The Role Of Public Policies Leveraging Competitiveness, Marco Antonio Viana Borges, Luciana Vieira	RSK-9 Japanese Supply Chain Recovery From The March 2011 Earthquake: Lessons For Resilience, Nick Oliver, George Olcott	PUR-5 Finding The Intellectual Structure Of International Purchasing And Global Sourcing. A Co-Citation Analysis, Odete Lopes, Luis Miguel D. F. Ferreira, António Carrizo Moreira	REL-14 Shared Outcomes In Value Co-Creation Processes: A Case In Mobile Phone Industry, João Menezes	
15:00-15:30	Tea/ Coffee Break																				Tea/ Coffee Break	15:00-15:30
15:30-16:30	Keynote Address: Leo Crawford, Group Chief Executive of the BWG Group, one of the leading food and drink wholesalers in the Irish market (Theatre L, Newman Building, Arts Block)																				Keynote Address Theatre L, Newman Building (Arts Block)	15:30-16:30
16:30-17:30	EurOMA Annual General Meeting and Best Paper Awards, Theatre L, Newman Building (Arts Block)																				EurOMA Annual General Meeting and Best Paper Awards, Theatre L, Newman Building (Arts Block)	16:30-17:30
18:20-18:45	Pickup from designated hotels and university residences adjacent to UCD for transfer to Trinity College Dublin																				Pickup from designated hotels and university residences adjacent to UCD for transfer to Trinity College Dublin	18:20-18:45
19:00-22:30	Conference Dinner, Trinity College Dining Hall																				Conference Dinner, Trinity College Dining Hall	19:00-22:30
22:00-23:00	Pickup from Trinity College Dublin back to designated hotels and university residences adjacent to UCD																				Pickup from Trinity College Dublin back to designated hotels and university residences adjacent to UCD	22:00-23:00

Tuesday 11 th June											Tuesday 11 th June										
Quinn School of Business, UCD											Quinn School of Business, UCD										
Room	Q005	Q006	Q007	Q009	Q010	Q011	Q012	Q013	Q014	Q015	Q106	Q113	Q114	Q115	Q116	Q117	Q118	Q119	Q201	Q233	Room
Topic	Sustainability in Operations and Supply Chain Management 10	Sustainability in Operations and Supply Chain Management 11	Sustainability in Operations and Supply Chain Management 12	Supply Chain Management 8	Supply Chain Management 9	Managing Inter-firm Relationships in Supply Chains 5	Innovation, Product and Service Development 5	Retail Operations 1	Humanitarian Operations and Crisis 2	SPECIAL SESSION: Theory Building in OM	Servitization 2	Healthcare Operations Management 5	Healthcare Operations Management 6	Operations Strategy 5	Total Quality Management, Kaizen and Six Sigma 2	Service Operations Management 5	Empirical Research in Operations Management 4	Global Operations and Strategic Sourcing 3	Operations Risk Management and Resilience 5	Performance Measurement & Management 3	Topic
Chair	Matteo Kalchschmidt	Chiara Gobbi	Cipriano Forza	Benn Lawson	George Onofrei	Madeleine Pullmann	Jasna Prester	John Crowe	Desiree Knoppen	Matthias Holweg	Jens Roehrich	P. J. Byrne	Ken Boyer	Peter O'Neill	Maneesh Kumar	Martin Spring	Eamonn Ambrose	Christos Tsinopoulos	Nick Oliver	Bart MacCarthy	Chair
09:00-10:30	SUS-21 Predicting Sustainable Work Behavior: Evidence From China, Kim Sundtoft Hald	SUS-30 Sustainability, Business And Supply Chain Management: A Systematic Review Of The Literature (1960-2009), Leonardo Marques, Paul Cousins	SUS-43 On The Profitability Of Electric Vehicles In Urban Freight Transport, Tessa T. Taefi, Andreas Fink, Jochen Kreutzfeldt, Tobias Held	SCM-34 Supply Chains As Mobile Communicating Systems; A Complementary Perspective For Understanding And Representing Supply Chain Complexity, Hossein Sharifi, Hossein Attari, Hossam Ismail	SCM-27 Towards A Framework For Successful Supply Chain Transformation: Applications To The Dutch Construction Industry, Ing. Marcel Noordhuis, Jack A. A. Van Der Veen, V. Venugopal	REL-15 Cross-Functional Teams: A Multi-Case Study Of Brazilian Companies, Marcio Pimenta, Andrea Lago Da Silva, Wendy L. Tate	IVN-3 R&D Supply Chain And Innovation Performance: The Contingent Role Of The Firm's Position In The Network, Manfredi Bruccoleri, Erica Mazzola, Giovanni Perrone	RET-1 One Standard Fits All? Disentangling Multi- Vs. Single-Brand Retail Supply Chains, Visibility Needs And The Role Of GS1 Global Standards, Mandar Dabhikar	HUM-7 Temporary Humanitarian And Peace-Keeping Supply Chains – Towards An Anticipated Responsiveness, Gilles Pache, Nathalie Merminod, Jean Nollet	The session follows on from the OM Theory workshop in 2011. The presenters will illustrate how different theories have been used in OM research to construct an argument and to link it to the study conducted.	SRV-2 Exploring The Alignment Among Internal And External Dimension In Servitization, Andrea Alghisi, Nicola Saccani, Marco Perona	HOM-5 The Relation Between Volume And Quality Of Care: Taking A Broader Perspective, Carolien De Blok, Phil Heiligers Tijn Kool, Jany Rademakers	HOM-14 Does Being Nonprofit Affect Purchasing Practices And Efficiency? The Case Of Flemish Hospitals, Bram Mahieu, Marc Jegers	STR-13 Managing Strategic Transitions: An Apparel Supply Case, Roy Stratton	TQM-10 TQM Vs. 6-Sigma In Construction Equipment Manufacturing, Ehsan Sabet, Elisabeth Adams, Baback Yazdani	SOM-4 Service Definitions Revisited: Identifying Eight Strategies And Their Implications, Saara Brax	EMP-4 An Investigation Of Demand Forecasting Processes On Forecast Accuracy, Operational Cost And Performance, Torsten Doering, Nallan Suresh	GLO-7 Exploring The Implementation Of Centralised Sourcing And Procurement Process: A Case Study On A Multinational Wire Manufacturer, Siew Kuan Koay, Maria Argyropoulou, Peter Wilkins	RSK-14 A Risk Management Perspective On Supplier Ranking And Selection, Stefan Spinler, Benjamin Guertler	PER-1 Performance And Utilization Factors For Manual And Semi-Automated Work, Peter Almström	09:00-10:30
	SUS-22 Exploring The Role Of Interfirm Knowledge Transfer In Developing Sustainable Supply Chains, Qile He, Abby Ghobadian, David Gallear, Ram Ramanathan	SUS-31 Environmentally And Socially Sustainable Supply Chain Management Capabilities: Construct Development And Measurement, Donna Marshall, Lucy McCarthy, Cíaran Heavey	SUS-2 Sustainability In Manufacturing: A Literature Review, Claudia J. Alayón, Glenn Johansson, Kristina Säfsten	SCM-36 Examining Perceptions Of Supply Chain Integration, Risk Reduction And Performance Outcomes In Large And Non-Large Brazilians Companies, Robson Tomas, Silvio Pires, Rosane Alcantara	SCM-19 Supply Chain Coordination In Industrial Symbiosis, Gábor Herczeg, Renzo Akkerman, Michael Zwicky Hauschild	REL-11 Globalization Of Cluster Production Networks: Governance And Knowledge Sharing, Lise Lillebrygfeld Halse	IVN-18 A Framework For Developing And Assessing Eco-Innovations, Steven Sarasini, Ida Gremyr, Jutta Hildenbrand, Hendry Raharjo	RET-3 A Hierarchical Model Of The Impact Of RFID Practices On Retail Supply Chain Performance, Ilias Vlachos	HUM-9 A Triple Vision – Combining Stakeholder Views To Develop A Consolidated Humanitarian SCM Research Agenda, Kirstin Scholten, Pamela Sharkey-Scott, Brian Fynes	SRV-12 Value And Risk Of Extended Services Within Swedish Road Freight Sector, Emine Zehra Yurtkulu, Per Hilletoft, Olli-Pekka Hilmola	HOM-6 A Hybrid Technique To Solve MCDA Problem In A UK National Health Service Trust, Benjamin Dehe, David Bamford	HOM-17 The Application Of Network Theories In A Public Healthcare Quality Evaluation Services In A Brazilian Public Healthcare Primary Assistance In São Paulo City, Brazil, Andrea Miccheluci Malanga, Marcus Malanga, Suzana Souza Santos, Roberto Bernardes	STR-15 How Do Companies Lose Orders? – A Multi-Country Study For Mapping 'unsuccessful' Operations Strategies, Levente Szász, Krisztina Demeter	TQM-7 A Systems Approach To Unifying Lean And Six Sigma: A New Empirical Case Study, Richard Orme, Ben Clegg, Chris Rees, Mike Titchen	SOM-5 The Contribution Of Modularization To Standardizing And Customizing Professional Services: Designing Professional Service Modules - Process And Outcome, Manda Broekhuis, Monique Van Der Laan, Marjolein Van Offenbeek	EMP-8 Empirical Evidence About The Influencing Factors Of Preferential Customer Treatment By Suppliers, Lisa Hüttinger, Holger Schiele	GLO-5 New Patterns Of German Production Relocation And Backshoring Activities After The Global Economic Crisis?, Steffen Kinkel, Christoph Zanker	RSK-15 Unpacking Quality Risk In Supply Network: An Empirical Investigation In The Electronics Industry, Ying Kei Tse, Kim Hua Tan, Sai Ho Chung	PER-2 Performance Measures For Mass Customization Strategies In An ETO Environment, Martin Bonev, Lars Hvam		
	SUS-23 Is Doing More, Doing Better? The Relationship Between Responsible Supply Chain Management And Corporate Reputation, Stefan Hojmoose, Jens Roehrich, Johanne Grosvold	SUS-32 Management Engagement And Its Impact On Green Supply Chain Practices, Eileen Murphy, Chee Yew Wong	SUS-45 In, Out And Across: The Making Of A Sustainable Supply Chain By Change Agents, Anne Touboulie, Helen Walker	SCM-37 Management Accounting For Supply Chain Optimization, Ann Vereecke, Robert Boute, Werner Bruggeman	SCM-20 Service Supply Integration In Multi-Organisation Networks: Findings From The Defence Aerospace Sector, Annie Iakovaki, Jag Srui	REL-12 Customer And External Integration Improves Organizational Performance: Evidence From The Research Literature Published Between 1994 And 2012, Norma Harrison, Chris Hemstrom	IVN-6 Managing The University Venturing Process: A Contingency Perspective, Ciara Fitzgerald, Rory O'Shea	RET-2 Assessing And Improving The Automatic Ordering Of Perishable Products: A Case Study In A Major Retailer, Luis Miguel Ferreira, Joao Manuel Villas-Boas Da Silva, Diogo Rocha	HUM-1 Environmental Sustainability In Humanitarian Supply Chains: Carbon Auditing Of Relief Operations, Ruth Carrasco-Gallego, Jurgita Balaisyte, Luk Van Wassenhove	SRV-6 Enabling The Transition From Product To Service Provider: An Empirical Study In The Sri Lankan Apparel Industry, Rivini Mataraarachchi, Janet Godsell, Dharmasri Wickramasinghe	HOM-7 Operational Antecedents To Integration Of Planning & Control In Hospitals, Justin Drupsteen, Taco Van Der Vaart, Dirk Pieter Van Donk	HOM-21 Forecasting The Demand Of Elective Surgery At Hospital Department Level To Support Effective Production Planning, Anders Plantin, Mats I. Johansson	STR-8 Level Of Alignment Of Operations Strategies: A Multiple Case Study, Veronica Lindstrom, Martin Waldemarsson, Andreas Feldmann	TQM-8 Empowerment And Commitment: The Way Of TQM To Firm Performance, Lorena Para González, Daniel Jimenez Jimenez, Ángel Rafael Martínez Lorente	SOM-6 Value Of Service-Enhanced Offerings: A Network Perspective, Daniela Buschak, Giacomo Copani	EMP-11 An Examining The Link Between Competitor Orientation, Supplier Integration And Product Innovation, Suntichai Kotcharin	GLO-13 Plant Role Portfolios In Global Manufacturing Networks: A Conceptual Framework, Simone Thomas, Malke Scherrer-Rathje Thomas Friedli	RSK-8 Cost Reduction Without Destroying Value: Repositioning The Operations Management Agenda, Steve New, Alastair Nicholson	PER-3 The Interplay Between Organizational Culture And The Use Of Quality Management Techniques And Its Impact On Performance, Lillian Gambi, Harry Boer, Mateus Gerolamo, Luiz Carpinetti, Frances Jørgensen		

Tuesday 11 th June											Tuesday 11 th June											
10:30-11:00	Tea/Coffee Break, Quinn School of Business										Tea/Coffee Break, Quinn School of Business										10:30-11:00	
Room	Q005	Q006	Q007	Q009	Q010	Q011	Q012	Q013	Q014	Q015		Q106	Q113	Q114	Q115	Q116	Q117	Q118	Q119	Q201	Q233	Room
Topic	Sustainability in Operations and Supply Chain Management 13	Sustainability in Operations and Supply Chain Management 14	Managing the Operations Interface within Organisations 1	Supply Chain Management 10	Supply Chain Management 11	Managing Inter-firm Relationships in Supply Chains 6	Innovation, Product and Service Development 6	Innovation, Product and Service Development 7	Humanitarian Operations and Crisis 2	SPECIAL SESSION: Gaming & Simulation in OM		Servitization 3	Healthcare Operations Management 7	Healthcare Operations Management 8	Lean and Agile Operations 4	Total Quality Management, Kaizen and Six Sigma 3	Information Systems in Operations 2	Empirical Research in Operations Management 5	Global Operations and Strategic Sourcing 4	Purchasing and Procurement 2	Supply Network Design 1	Topic
Chair	Annachiara Longoni	Mats Winroth	Patrik Jonsson	Tobias Schoenherr	Marco Formentini	Alessandro Ancarani	Maria Oltra	Ilias Vlachos	Silvio Pires	Eamonn Ambrose		Donna Marshall	Seamus O'Reilly	Saara Brax	Peter Almström	Rui Sousa	Fiona Harrigan	Emma Brandon-Jones	Stefan Spinler	Kostas Selviaridis	Jan Olhager	Chair
11:00-12:30	SUS-24 Social Sustainability In The Apparel Supply Chain: An Institutional Theory Perspective, Fahian Huq, Marta Zorzini, Mark Stevenson, Linda Hendry	SUS-10 The Ethiopian Floriculture Industry: A Story Of Success Through Supply Chain Sustainability, Inma Borrella, Ruth Carrasco-Gallego, Carlos Mataix	INT-4 A Knowledge Based View Of Process Improvement Within Firm Boundaries, Michael Needham, Prof Ronan McIvor, Prof Paul Humphreys	SCM-28 Impact Of Supply Chain Management In Recovery Of Automotive Industry, Lia Oliveira, Jorge Sousa, João Claro	SCM-21 Responsiveness Capabilities In The International Clothing Industry: A Comparison Across Different Supply Network Structures, Amila Jayaratne, Bart L. MacCarthy	REL-20 Investigating The Buyer-Supplier Relationship Value In The Chemical Industry, Fabio Tescari, Guilherme Martins	IVN-11 Exploring The Process Innovation Life-Cycle In Large Manufacturing Companies, Simon Milewski, Kiran Jude Fernandes, Matthew Paul Mount	IVN-22 Additive Manufacturing: A Route To Recovery, Margaret Taylor, Andrew Taylor, David Walters, Jyoti Bhattacharjya	HUM-3 Performance Objectives In Relief And Development Operations, Ira Haavisto, Gyongyi Kovacs, Camilla Haavisto	This special session will explore game design, student learning and game logistics Aidan Seery, Mark Davis, Barbara Flynn	SRV-4 Firm's Characteristics And Servitization Performance: A Bankruptcy Perspective, Ornella Benedettini, Morgan Swink, Andy Neely	HOM-8 A Quality-Based Trade-Off Analysis On The Inpatient Sector Of German Somatic Hospitals, Benjamin Halder, Martin Muller	HOM-27 The Relationship Between The Planning Of Specialist-Time And Patient Flow: A Supply Chain Perspective., J. Taco Van Der Vaart, Monique Bakker	LEA-10 The Adoption Of Lean Supply Chain Management. Critical Factors To Manage In The Aeronautics Industry, Pedro José Martínez Jurado, Pietro Romano, Thomas Bortolotti, José Moyano-Fuentes Stefania Boscarì	TQM-9 Quality Management Practices, Absorptive Capacity And Innovation Performance, Maria N. Perez-Arostegui, Rui Sousa, Javier Llorens-Montes	INFO-4 Emergent Strategic Thinking Among Small And Medium-Sized Enterprises: The Case Of Standards-Based Interorganizational Systems, Richard Gruner, Damien Power	EMP-13 Quality Process Control: How Does Manager And Supervisor Contact On The Shop Floor Affect Quality Performance?, Javier Merino Diaz De Cerio, Alejandro Bello-Pintado, Pedro Garrido-Vega	GLO-15 The Hidden Costs Of Operations Offshoring – Impact Of Task Characteristic And Coordination Mechanisms, Brian Vejrum Wæhrens, Agnes Marta Motika, Dmitrij Slepniov	PUR-4 Cooperation In Public Procurement – An Armaments Case, Juha-Matti Lehtonen, Jukka Anteroinen	SND-1 Factors Affecting Shifts In Global Supply Chain Networks: A Configurational Approach, Muhammad Abid, Lars Bengtsson, Mandar Dabhiikar	11:00-12:30	
	SUS-38 Human Resource Strategy In Disassembly For Remanufacturing, Anjar Priyono, Umit S. Bititci, Winifred L. Ijomah	SUS-33 Perception And Implementation Of Aspects Of Corporate Social Responsibility By Oil And Gas Companies In Nigeria, Ahmed Musa, Yahaya Yusuf, Gbemisola Banjoko	INT-5 Introducing A Development Decoupling Point In Manufacturing Networks, Maike Scherrer, Patricia Deflorin	SCM-15 Challenging The Volume-Variability Paradigm: An Empirical Investigation In A Global Beverage Company, Janet Godsell, Alexander Kharlamov, Sampada Vasishta, John Burdett	SCM-32 An Empirical Analysis Of Controlling Supply Chain Risk: An International Perspective, Iain Reid, Lucy Everington, Andrew Lyons	REL-5 The Silver Lining Of A Dark Cloud: Using Social Innovation To Make The Supply Chain A Crisis-Buster, Robert Blomme, Jack A. A. Van Der Veen, V. Venugopal	IVN-23 Product/service Innovativeness, Customer Orientation And Firm Performance: A Comparative Study Of Manufacturing And Service Firms, Chris Voss, Wang Qiang, Xiande Zhao	IVN-5 Strategic Planning For Collaborative Innovation: A Decision Framework And Future Research Directions, Atanu Chaudhuri	HUM-4 Cooperation, Coordination And Collaboration In Humanitarian Supply Chains, Graham Heaslip, Elizabeth Barber	SRV-5 Uncertainty Awareness In Support Service Contracts, Melanie Kreye	HOM-9 Leadership And Barriers In The Implementation Of Process Flow Solutions In The Emergency Department, Torbjörn Jacobsson	HOM-15 Resourcing Of Emergency Departments On Regional Level, Tomi Malmstrom, Paulus Torkki	LEA-5 The Effectiveness Of Group Leaders In Lean Production: Time Study And Agent-Based Model Of Their Behaviors, Nobuyuki Inamizu, Mitsuhiro Fukuzawa, Nobutaka Suzuki	TQM-12 The Integration Of Quality And Environmental Management Systems Audits: An Empirical Analysis, Alexandra Simon, Luc Honore Petnji Yaya, Stanislav Karapetrovic, Marti Casadesus	INFO-5 An Investigation Into The Effect Of Organisational Support On User Acceptance Of ERP During The Routine Stage, Maureen Sam-Okomgboeso, Maria Argyropoulou, Samuel Ankrah	EMP-15 Consumer Interest For Remanufactured Products -The Effect Of Product-Specific Determinants, João Quariguasi Frota Neto, Marta Jakowczyk, Andrew Gibson, Luk Van Wassenhove	GLO-9 Effectiveness Of Sourcing Teams, Morten Moller, Nina Lidegaard, Chris Ellegaard	PUR-6 Defining The Purchasing Strategy: An Empirical Exploration Of Its Content And The Relation With Purchasing Status And Maturity, Davide Luzzini, Stefano Ronchi	SND-2 Factors Determining Warehouse Locations In The European Fashion And Consumer Electronics Industry, Sander De Leeuw, Wout Dullaert, Kelly Pender, Reza Zanjirani Farahani			
	SUS-48 Exploring Operations Strategy In The Delivery Of Complex Performance: Case Study On Bike-Sharing Business, Lihong Zhang	SUS-13 Operations Improvement Through Energy Recovery In Water Supply And Treatment: Assessing The Potential For Improved Environmental Sustainability, Paul Coughlan, John Gallagher, David Styles, Aonghus McNabola, Prysor Williams	INT-6 Absorptive Capacity And Mass Customization Capability: The Role Of Customers And Suppliers As Sources Of Knowledge, Min Zhang, Xiande Zhao, Marjorie Lyles	SCM-17 Linking Supply Chain Management To Manufacturing Strategy: An Empirical Analysis, Ruggero Golini, Cristina Gimenez-Thomsen	SCM-23 Supplier Capability And Information Sharing In A Supply Chain: An Empirical Analysis, Niraj Kumar, Mickey Howard, Mike Lewis, Sinéad Roden	REL-17 SCM Understanding - Influence On Financial Ratios, Tommy Rablbauer, Markus Gerschberger	IVN-8 Assembling The Jigsaw Puzzle: A Generic Reference Model To Integrate Operations And Product Development Processes, Johannes Hinckeldeyn, Rob Dekkers, Jochen Kreutzfeldt	IVN-24 Perpetuating Sales: Enabling Incumbent Survival Of Radical Technological Shifts, Kevin Curran, Donncha Kavanagh	HUM-6 Understanding The Drivers And Barriers Of Coordination Among Humanitarian Organizations, Mohammad Moshtari, Paulo Goncalves		SRV-7 Servitization And Customer Value: The Case Of A Japanese Air-Conditioning Company, Chieko Minami, Kenichi Nishioka	HOM-10 The Impact Of Lean Interventions On Buffer Reduction In A Hospital Setting, Martin J. Land, Oskar Roemeling, Kees Ahaus, Marc Rouppe van der Voort	HOM-1 Towards Operations Excellence: Optimising Staff Scheduling For New Emergency Department, Waleed Abo-Hamad, Amr Arisha	LEA-13 Two-Dimensional Value Stream Mapping: Integrating The Design Of The MPC System In The Value Stream Map, Daryl Powell, Peter Olesen	TQM-11 Perception Of Quality Across Countries With A Traditionally Strong Manufacturing Presence, Tomoaki Shimada, James Ang, Yoshiaki Matsui, Osam Sato, Yutaka Ueda, Hideaki Kitataka	INFO-6 Information Systems, Supplier Integration and Operational Performance, Teng Teng, Christos Tsinoopoulos	EMP-16 Increased Responsiveness And Flexibility Through Combined MTS And MTO; A Case Study, Anita Romsdal, Terje By, Jan Ola Strandhagen, Heidi Carin Dreyer	GLO-10 The Build-Operate-Transfer (BOT) Model In Service Offshoring, Guido Orzes, Luciano Fratocchi, Guido Nassimbeni, Marco Sartor	PUR-7 Stakeholders Influence On Sustainable Purchasing: Are Best Intentions The Best Policy?, Madeleine Pullman, Robin Wikoff	SND-3 The Interplaying Role Of Competitive Priorities And Outsourcing On Supply Chain Performance: An Empirical Study In The Kingdom Of Saudi Arabia, Mario Alfredo Ferrer Vasquez, Ricardo Santa		

Tuesday 11 th June											Tuesday 11 th June											
12:30-13:30	Lunch UCD restaurant																				12:30-13:30	
Room	Q005	Q006	Q007	Q009	Q010	Q011	Q012	Q013	Q014	Q015		Q106	Q113	Q114	Q115	Q116	Q117	Q118	Q119	Q201	Q233	Room
Topic	Sustainability in Operations and Supply Chain Management 15	Sustainability in Operations and Supply Chain Management 16	Mass Customization 1	Supply Chain Management 12	Supply Chain Management 13	Managing Inter-firm Relationships in Supply Chains 7	Innovation, Product and Service Development 8	Operations in the Public Sector 2	Humanitarian Operations and Crisis 3	SPECIAL SESSION: Interactive OM Research: Contribution, Relevance, Publishing		Servitization 4	Plant Location, Design and Layout 1	Healthcare Operations Management 9	Lean and Agile Operations 5	Total Quality Management, Kaizen and Six Sigma 4	E-business and Operations 2	Empirical Research in Operations Management 6	Global Operations and Strategic Sourcing 5	Purchasing and Procurement 3	Managing the Operations Interface within Organisations 2	Topic
Chair	Ruth Carrasco-Gallego	Donna Marshall	Des Doran	Graham Heaslip	Paul Humphreys	Ian Stuart	Alan McKittrick	Zoe Radnor	Gilles Pache	Christer Karlsson		Mark Davis	Vincent Hargaden	Bert Meijboom	Richard Keegan	Yoshiki Matsui	Bongsug (Kevin) Chae	Raffaella Cagliano	Jag Srai	Ciara Fitzgerald	Jenny Backstrand	Chair
13:30-15:00	SUS-42 Path To Sustainability: Are Known Practices Sufficient To Create A Sustainable Firm?, Anton Shevchenko, Mark Pagell	SUS-34 The Propagation Of Social Sustainability Across The Supply Network: A Complexity Perspective, Mohammad Najjar, Dr. Martin Spring, Dr. Marta Zorzini	MAS-1 Complementary Capabilities For Green Mass Customization, Elisa Perin, Alessio Trentin, Cipriano Forza	SCM-13 Quality Based Pricing And Collaborative Negotiation In Agrifood Supply Chains, Marco Formentini, Stefania Boscarl, Pietro Romano	SCM-16 Home Country Culture, Local Culture And Supply Chain Management, Ruggero Golini, Matteo Kalchschmidt	REL-18 The Impact Of Supplier Integration On Supplier Logistics Service Performance: The Moderating Effects Of Cross Functional Integration And Supplier Output Monitoring, Gladness Salema, Arnt Buvik	IVN-1 Can Process Management Enable Sustainable New Product Development?, Alex Alblas, Kristian Peters, Hans Wortmann	PUB-1 Innovation And Performance In Local Governments: The Impact On Workers' Engagement, Alessandro Ancarani, Carmela Di Mauro, Maria Daniela Giammanco	HUM-8 Vehicle Routing Problem In Humanitarian Operations, Umberto Peretti, Luk Van Wassenhove, Fabio Sgarbossa, Daria Battini, Alessandro Persona	This special session will describe, analyze and discuss interactive research approaches including case, longitudinal, action and clinical research		SRV-8 Image Risks Of Servitization For A Product Manufacturer, Sanna Nenonen, Olli Ahvenniemi, Miia Martinsuo	LOC-2 Decision Support For Production Localization: Process, Factors And Activities, Jessica Bruch, Monica Bellgran, Carin Rösö, Magnus Wiktorsson	HOM-11 The Effect Of Human Resources Management Practices On The Adoption Of Environmental Management Programs In Hospitals. Evidence From Italy, Emanuele Lettieri, Martha Pinzone, Cristina Masella	LEA-4 Decision Support Framework For Estimating Return On Lean Six Sigma Projects, Erdogan Gulyaz, Venu Venugopal, Jack A.A. Van Der Veen, Désirée M. van Gorp	TQM-5 Weighting The Dimensions In Models Of Excellence: A Critical Review From A Business Perspective, Micaela Martinez Costa, Joaquin Gomez-Gomez, Angel R. Martínez-Lorente	EBO-4 Assessing Factors That May Influence Customer Satisfaction In A Competitive And Changing World Of E-Services, Luc Honore Petnji Yaya, Frederic Marion, Marti Casadesus	EMP-9 What Does Good Look Like? Identifying Quality Criteria For Case Studies In Operations And Supply Chain Management, Mark Johnson, Janet Godsell, Ke Qiao	GLO-6 Backshoring Of Production Activities In European Manufacturing – Evidence From A Large-Scale Survey, Steffen Kinkel, Bernhard Dachs	PUR-1 A Contingent Dynamic Capability Perspective On Strategic Purchasing, Alistair Brandon-Jones, Desiree Knoppen, Erik Van Raaij	INT-1 Managing Product Customization By Modularization, Martin Jan Eklind, Magnus Persson, Mats Winroth	13:30-15:00
	SUS-25 An Overview Of Supply Chain Management Practices For Sustainable Construction, Kamonnam Jaenglom, Sergio Cavallieri, Roberto Pinto, Stefano Lerace	SUS-35 Addressing Challenges Of The Remanufacturing Process With The Application Of Lean Practices, Elzbieta Pawlik, Daryl Powell, Winifred Ijomah, Jonathan Corney	MAS-2 Providing Product Variety In Domestic And Emerging Markets: An Empirical Comparison Of Operational Systems Of German And Japanese Auto Makers In Brazil, Thomas Staeblein, Katsuki Aoki, Augusto da Cunha Reis	SCM-18 Coordination Strategy In De-Integrated New Product Development: Lessons From The Boeing 787 Case, Fiona Harrigan	SCM-35 Integrated Framework To Optimise Decisions: Supply Chain Serious Game (AUSUM), Ayman Tobail, Amr Arisha	REL-19 Operational Capabilities Developed By Supply Chain Integration In The Automotive And Chemical Supply Chains, Eliciane Silva, Silvio R. I. Pires, Mário Sacomano Neto, Ely L. Paiva	IVN-2 Corporate Versus Individual Collaborators In Open Innovation, Zu'Bi Al-Zu'Bi, Christos Tsinopoulos	PUB-5 A Systematic Literature Review On Public Procurement: Past Trends, Future Developments, Andrea Stefano Patrucco, Davide Luzzini, Stefano Ronchi	HUM-5 Government Restrictions On Relief Supply Chains, Nathan Kunz, Gerald Reiner			SRV-9 Product-Service System – PSS: A Study Of Business Drivers, Veridiana Pereira, Marly Carvalho, José Ribeiro	LOC-3 Heterogeneity Versus Homogeneity In International Manufacturing Networks, Patricia Deflorin, Maïke Scherrer-Rathje, Helmut Dietl, Reto Winter	HOM-12 Cynicism Or Support? The Role Of Clinicians In Lean Implementations In Healthcare, Claire Frances Lindsay, Maneesh Kumar	LEA-12 Empirical Relationship Between Infrastructure Practices, Lean Practices And Factory Fitness: The Swift Even Flow Perspective, George Onofrei, Brian Fynes, Sean DeBurca, Evelyn Roche	TQM-6 Japanese Quality Management: Management Of Quality Or Quality Of Management, Valerie McGown	EBO-5 Chinese E-Retailing Competitiveness: Structural Equation Modelling (SEM) Approach To Identify The Role Of Quality Factors On Customer Satisfaction, Nachiappan Subramanian, Jie Yu, Jiang Cheng	EMP-12 “Smart Cities” And Operations Management: Identifying New Opportunities of Research, Elcio Mendonça Tachizawa, Mari J. Montes-Sancho	GLO-14 Global Sourcing For Innovation And Sustainable Development, Robin Von Haartman, Lars Bengtsson	PUR-2 Performance Effects Of Purchasing Category Strategy Alignment With Purchasing's Structural Configuration In Industrial Category Supply Management, Karl J. Grajczyk, Markus Amann, Michael Essig	INT-2 Internal Key Account Management In Purchasing And Supply Management – A Contingency-Based Fit Analysis, Gernot Kaiser, Sandro Reinhard	
	SUS-41 Extending Sustainability To Suppliers: Governance Mechanisms, Cristina Sancha Fernández, Cristina Gimenez, Vicenta Sierra	SUS-37 Sustainable Operations Maturity Models Characterisation, Edson Pinheiro De Lima, Sergio E. Gouvea Da Costa, Carla Goncalves Machado, Everton Drohomerecki	MAS-3 Impact Of Regulation And Technology On Mass Customisation Of Cellular Therapies, Chih Wei Teng, Peter O'Neill	SCM-29 Determining Phase Transitions For Aligning The Supply Chain Strategy In Early Life Cycle Phases Of Product Innovations, Matthias Parlings, Katja Klingebiel, Jan Cirullies	SCM-39 Designing Effective Contracts Within The Buyer-Seller Context: A DEMATEL and ANP Study, Ilias Vlachos	REL-21 The Impacts Of Supply Chain Learning On Exporters' Competitive Advantage And Export Performance, Zhiqiang Wang, Xiande Zhao, Ruey-Jer 'Bryan' Jean	IVN-7 An Empirical Analysis Of The Effect Of Absorptive Capacity On Radical And Disruptive Innovation, M. Luisa Flor, Maria J. Oltra, Elena Sanjurjo, Drake, Kiera Vogel, José A. Alfaro, Hugo Zarco	PUB-4 Housing Operations Management Rebuilt On Firm Foundations; The Case Of Cartrefi Conwy, Joanne Meehan, Adam Parkhouse, Paul Drake, Kiera Vogel, Dotun Adebango	HUM-2 The Role Of Government In Humanitarian Logistics - Research Opportunities In Operations Management, Nonhlanhla Dube, Taco Van Der Vaart, Ruud Teunter			SRV-10 Service Supply Chains Intermediation: The Middle Men Perspective, Ivan Russo, Ilenia Confente, Omar Ayman	LOC-1 Towards A Typology Of Server Capabilities Of MNC Subsidiaries In China, Oluseyi Adeyemi, Dmitrij Stepniov, Brian Wahrens, Harry Boer	GLO-16 Piracy, Global Strategy, And Structure: A Case Study with Pharmaceutical Multinational Companies in Brazil, Solange Machado	LEA-6 Relationship Between Organizational Culture And Lean Management, István Jenei, David Losonci, Tamás Árpád Vörös, Fatma Pakdil	TQM-2 Paralympics Athletes Survey - Service Quality At The London 2012 Games, David Bamford, Benjamin Dehe	EBO-3 E-Commerce Configurations In The Italian Fashion Industry: A Supply Chain Analysis, Antonella Moretto, Federico Caniato, Maria Caridi, Andrea Sianesi, Gianluca Spina	EMP-5 Realationship between supply chain integration and operational performance: an information processing theory perspective, Barabara Flynn, Xenophon Koufteros, Guanyi Lu	GLO-8 Global Corporations Strategy For Distributed Power Generation, Marina Mattos, Leonardo P. Santiago	PUR-3 Global Supply Chains: Identifying The Challenges Facing Australian Procurement Professionals, John Hopkins, Amrik Sohal	INT-3 Analysis Of Best Management Practices For Production And Operations Directed To Organizational Competitiveness, Beatriz Marcondes De Azevedo, Rolf Hermann Erdmann	
15:00-15:30	Tea/Coffee Break, Quinn School of Business																				Tea/Coffee Break, Quinn School of Business	15:00-15:30
15:30-16:00	Closing Ceremony, Theatre M, Newman Building (Arts Block)																				Closing Ceremony, Theatre M, Newman Building (Arts Block)	15:30-16:00
Wednesday 12 th June											Wednesday 12 th June											
09:00-13:00	Plant Tours Siemens Healthcare, Nypro Ireland & Aer Lingus Departing 9am Sharp, Foyer Quinn School of Business, UCD																			Plant Tours Siemens Healthcare, Nypro Ireland & Aer Lingus Departing 9am Sharp, Foyer Quinn School of Business, UCD		09:00-13:00